

# ISO Manual

ISO 9001: 2015 Quality Management System Standard  
ISO 14001: 2015 Environmental Management System Standard  
ISO 45001: 2018 Occupational Health & Safety Management System Standard



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## Quality Policy Statement

It is the policy of Halcyon Drives Limited to provide products and services to meet customers' expectations and the needs of all relevant interested parties for the:

- **Design, procurement, manufacture, installation and commissioning of control panels and systems**
- **Distribution of electrical control products, including electric motors, inverter drives, power factor correction systems, UPS systems, power supplies and safety/sensing products**
- **Service and repair of inverter drives**

The company places particular emphases on the following:

- Using the quality policy to provides a framework for setting quality objectives
- A commitment to satisfy applicable requirements
- A commitment to continual improvement of the quality management system
- To create a working environment for employees and suppliers, which allows us to meet our objectives
- Allocating the necessary resources required to support the strategic direction
- To provide customer satisfaction through quality products and services in accordance with agreed delivery requirements
- To establish and maintain a quality management system that satisfies the requirements of BS EN ISO 9001: 2015 and any other customer specific quality requirement
- To continually monitor, review and improve performance
- Review the quality policy as part of the overall review of the quality management system to ensure its suitability to achieve the quality objectives

The quality policy is:

- Available and maintained as documented information
- Communicated, understood, and applied within the organisation
- Available to relevant interested parties, as appropriate on request

The Service and Compliance Co-ordinator acts as the Management Representative and as such is entrusted with the authority and responsibility for the control of the quality management system.

Chris Wainman  
**Managing Director**

## Significant Quality Aspects: Specification, Inspection and Testing